

NEWS RELEASE



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Verizon Signs Agreement With uReach Technologies to Provide Unified Communications Services

Service Allows Customers to Get Their Calls and Messages Using Any Communications Device Anytime, From Anywhere

NEW YORK, Sept. 19 /PRNewswire/ -- Verizon and uReach Technologies have entered into an agreement to offer Unified Communications service to Verizon customers later this year. The service will enable Verizon customers to get their e-mail, voice mail, faxes, pages, calendar notification and instant messaging however they choose, using regular Web access, a wireline phone, a wireless phone or a personal digital assistant.

"We think uReach's Unified Communications product and their professional services support are excellent," said Richard McCusker, Verizon director of Retail Messaging. "Their established Unified Communications Services Framework enables us to quickly enter the market with a service that's rapidly growing in demand."

Consumers, especially those with home offices and small businesses, today are managing several message boxes -- home voice mail, office voice mail, wireless voice mail and various e-mail accounts. With Unified Communications, Verizon customers will be able to customize how they receive and respond to their calls and messages including:

-- receiving voice mails, e-mails and faxes in one message box (unified messaging);

- reviewing and responding to messages of any type on any phone or personal computer using the uReach technology that translates the original message format into another format;
- receiving notification of new messages via phone, e-mail, pager and instant messaging;
- routing automatically incoming voice and pager calls to the phone number of their choice.

Under the terms of the agreement, uReach will provide the Unified Communications service to Verizon customers including the service infrastructure, billing and customer support.

“We are delighted to have been selected by Verizon to deliver these innovative services,” said Krishnamurthy Kambhampati, president and CEO of uReach Technologies. “Verizon has taken a leadership position in this rapidly-expanding market. We share their vision and enthusiasm for realizing the full potential of unified communications.”

Verizon Communications (NYSE: [VZ - news](#)) is one of the world's leading providers of communications services. Verizon companies are the largest providers of wireline and wireless communications in the United States, with 125 million access line equivalents and approximately 28 million wireless customers. Verizon is also the largest directory publisher in the world. A Fortune 10 company with about 260,000 employees and more than \$65 billion in annual revenues, Verizon's global presence extends to 40 countries in the Americas, Europe, Asia and the Pacific. For more information on Verizon, visit <http://www.verizon.com>.

uReach Technologies, Inc. has developed solutions that simplify the way in which people communicate in today's increasingly virtual and information-rich world. The company's Unified Communications solution, which has been market tested for two years by 800,000 subscribers, enables any information -- in any form, such as email, voice mail, faxes or paging messages -- to be accessed from any device. uReach's carrier-class Enhanced Services Framework enables wireless, wireline and broadband service providers to quickly deploy Unified Communications solutions that complement their core services and provide an unparalleled communications experience for their customers, while generating new recurring revenue and retaining valuable customers. Based in Holmdel, N.J., uReach is a privately held company. For more information, visit <http://www.uReachCorp.com>.

ON THE INTERNET: Verizon news releases, executive speeches and biographies, news media contacts and other information are available at Verizon's News Center on the World Wide Web (<http://www.verizon.com/news>). To receive news releases by email, visit the News Center and register for personalized automatic delivery of Verizon news releases.

SOURCE: Verizon Communications

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